REO Performance Metrics

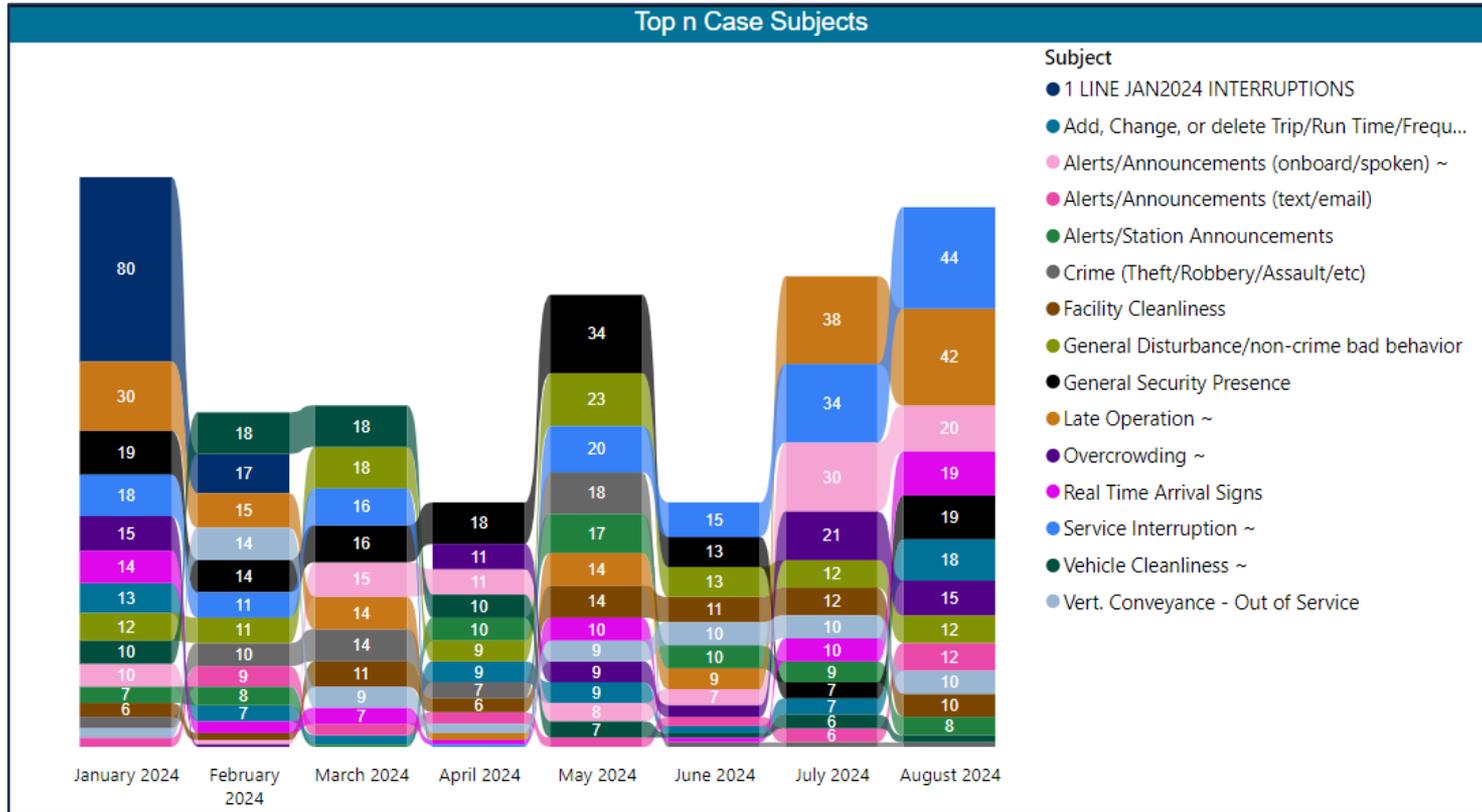## Performance Metrics Monthly Report

Rider Experience and Operations Committee

9/23/2024

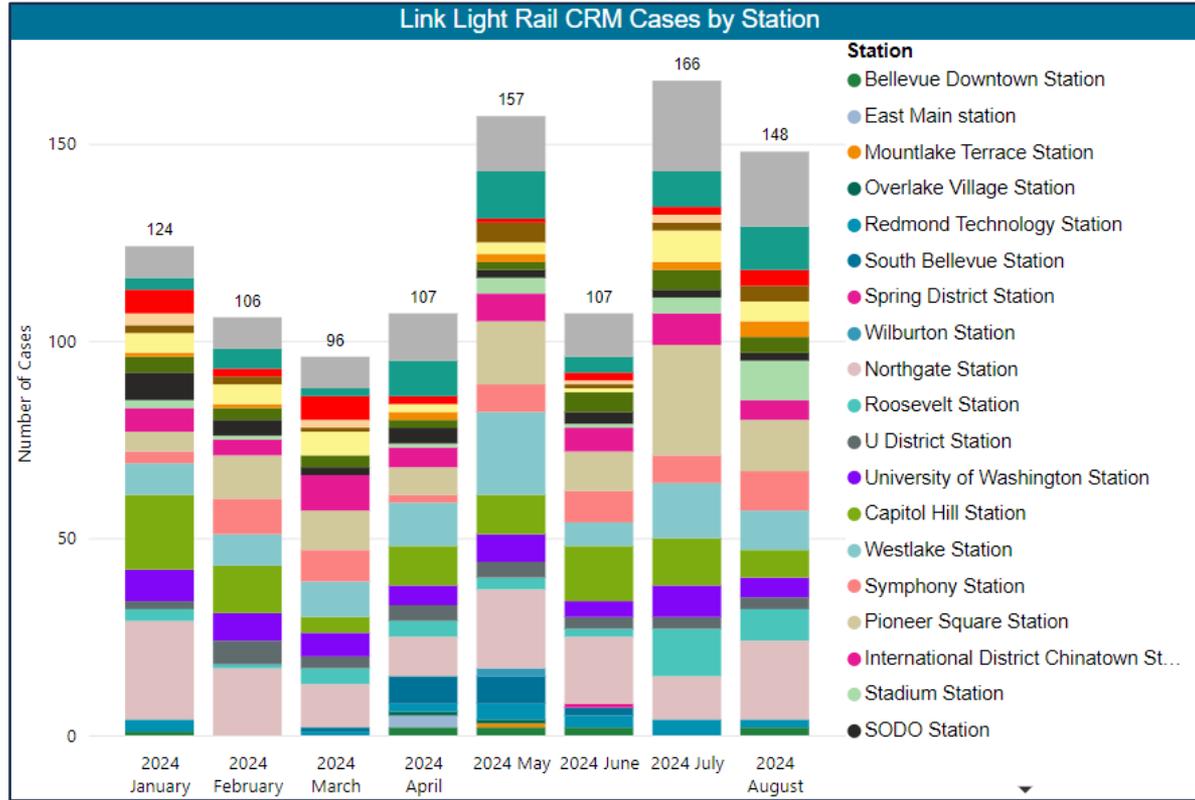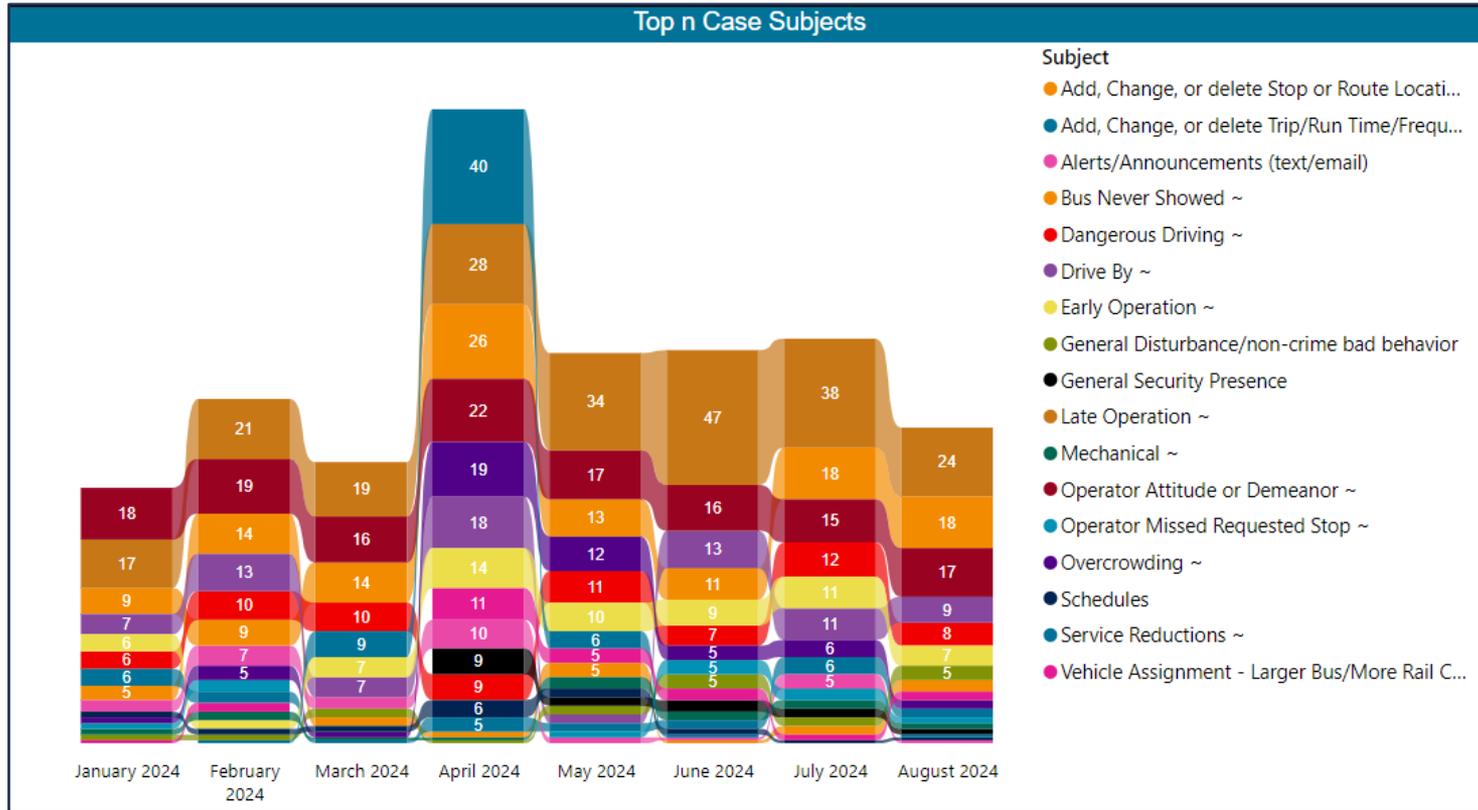# *Customer Comments*

Link Comments by Category
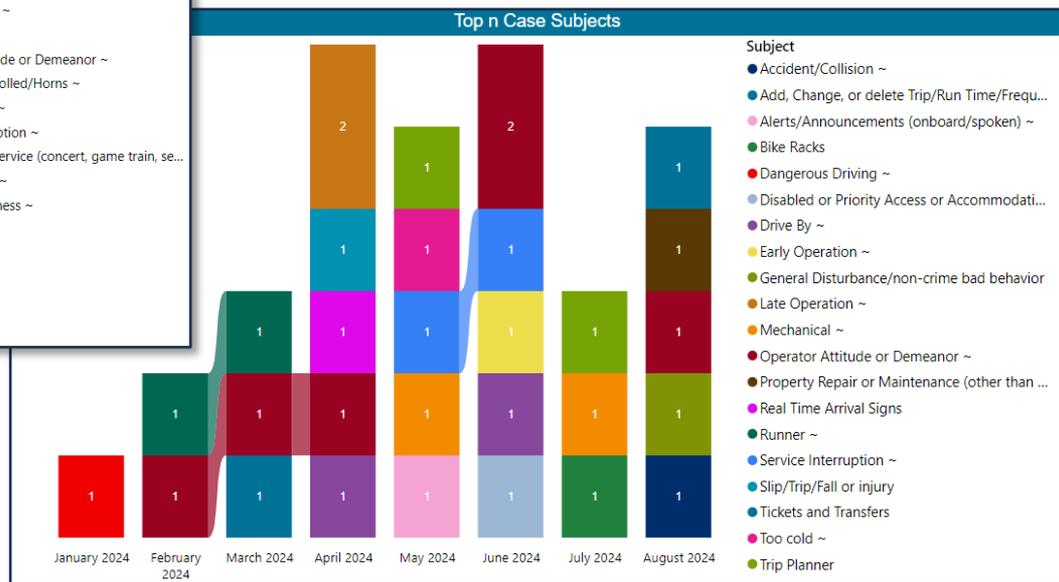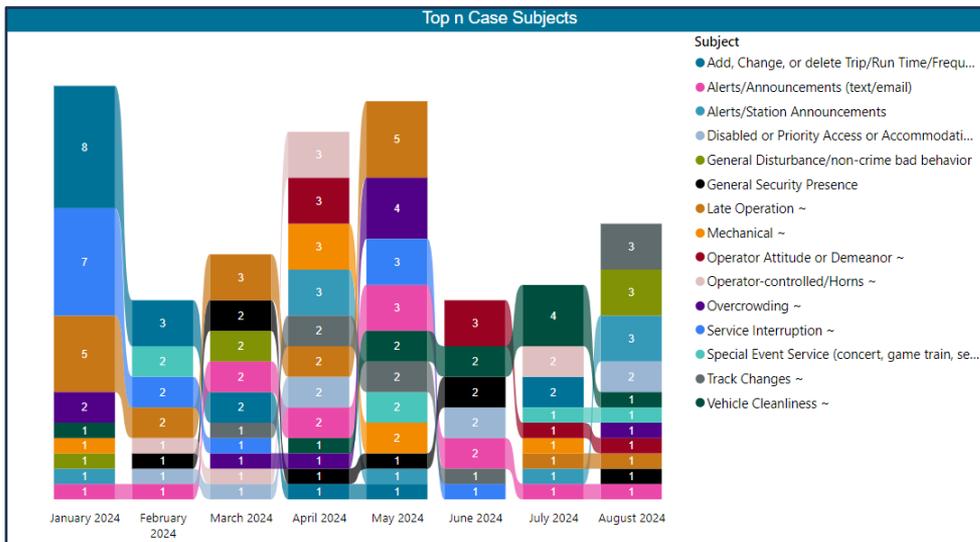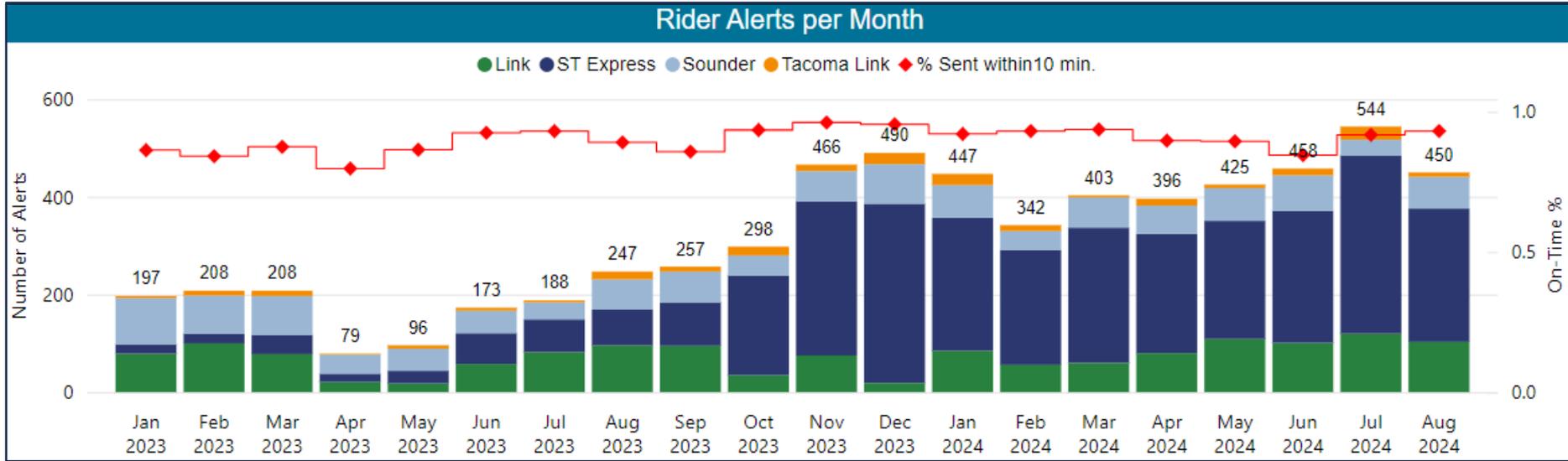
Link Comments by Station

ST Express Customer Comments by Category

Sounder & T-Line Comments by Category

Rider Alerts

Rider Alerts per Month

Thank you.

SoundTransit

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